

**ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-24
PLUMBING CONTRACTOR SERVICES**

FOR: SHAMTEC INC
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference: Palm Beach Hindu Mandir, Inc

Contact Name and Title/Position: Bill Singh, President
Contact Telephone Number: (561) 352 1954
Contact Email Address: bilrambiz@gmail.com

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: Shamtec Inc., under the leadership of CEO Shameer Mohamed, provided substantial plumbing and HVAC services for Palm Beach Hindu Mandir, Inc. These services included [but not limited to the installation of new HVAC systems and repair of existing plumbing, etc. The contract was successful: Shamtec completed the work on time and within budget.

2. How would you rate this Company's knowledge and expertise?
__3__ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable).

3= Excellent. Shameer Mohamed and his team demonstrated a high level of knowledge and expertise in plumbing and HVAC systems. They were able to effectively diagnose and address complex issues, providing innovative and cost-effective solutions

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?
__3__ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: 3= Excellent. Shamtec was very flexible and responsive to changes in project scope and timelines. We encountered an unforeseen issues with the existing infrastructure and Shamtec quickly adjusted their plan to accommodate the changes without delaying the project.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?
__3__ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: 3= Excellent. Shamtec provided clear and comprehensive documentation, including detailed quotations, scopes of work, and progress reports. Their communication was professional and timely.

5. How would you rate the dynamics/interaction between the Company and your staff?
__3__ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: 3= Excellent. Shameer Mohamed and his team were professional, courteous, and easy to work with. They maintained open communication throughout the project and were always responsive to our questions and concerns.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Shameer Mohamed Rating: 3

Name: Shane Mohamed Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Shameer's leadership and expertise were invaluable to the success of the project.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: We were most satisfied with Shamtec's commitment to quality, their attention to detail, and their ability to deliver results within budget and on time.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: We had no significant issues with Shamtec's services.:

9. Would you recommend this Company's services to your organization again?

Comments: Yes, we would highly recommend Shamtec Inc. to other organizations seeking plumbing and HVAC services. Their professionalism, expertise, and commitment to customer satisfaction make them an excellent choice: